



## COVID Safe Industry Plan: Queensland Sex Industry

This COVID Safe Industry Plan has been developed in consultation with health authorities, sex work advocacy groups and licensing authority representatives to provide a public health-led guide for the safe return to service provision, covering:

- infection prevention and control policies and procedures and safe systems of work
- how workers will monitor and update work practises as public health information changes to remain compliant with ongoing Government and public health authority rules, directions and restrictions, and
- how workers can work with and assist Government and public health authorities when required.

### The Plan provides:

- A clear and concise document that allows workers and businesses to identify the areas and services available on their premises and adopt appropriate cleaning and hygiene practices required to prevent/minimise the risk of COVID transmission, including:
  - client screening
  - management of client movement in the workplace
  - cleaning of all surfaces and implements
  - use of condoms and other Personal Protective Equipment (PPE)
  - treatment of laundry
  - record keeping and
  - compliance with contact tracing.

This plan adds to existing workplace practices to include and encompass COVID prevention.

### The Plan acknowledges:

- That sex work is identified within the Restrictions on Businesses, Activities and Undertakings Direction No.5 (and in subsequent/updated Directions). This Direction specifies that restricted businesses seeking to operate in Stage Three of the Road Map may only do so in accordance with this approved Industry COVID Safe Plan.
- Many cleaning and hygiene practices required to prevent COVID transmission are already protocol in sex work workplaces in Queensland.
- Sex workers have low rates of sexually transmissible infections and understand contact tracing systems.
- Sex Industry workplaces in Queensland have less than 20 people on premises at any one time. The Queensland brothel industry is highly regulated, limited to only 5 working rooms and 8 service providers. Sole operator sex workers only see one client at a time.
- Evidence shows that sex workers in Queensland are swift to update health practices when reliable information is accessible.

### This Plan is supported by:

- Checklists translated into key sex industry population languages to improve access.
- Online workshops offered to sex workers to provide guidance on the use of the checklists contained within this plan.
- Resources developed by Respect Inc to increase sex worker uptake of the checklist and public health responsibilities.
- The *Recommended Best Workplace Practices* developed by QABA in line with the COVID Safe Checklist.



**Access to the Plan and further information:**

- Access the COVID-19 website for your relevant approved industry COVID Safe plan and complete the statement of compliance.
- The industry plan and statement of compliance can be accessed here:  
<https://www.covid19.qld.gov.au/government-actions/approved-industry-covid-safe-plans/queensland-sex-industry>
- Licensed Brothels must display the completed Statement of Compliance prominently on premises before commencing service provision under Stage 3 and ensure that a copy of the Licensed Brothels checklist can be provided if requested from a relevant compliance/enforcement officer. This may include providing an electronic copy.
- Sole operator sex workers should ensure that they have a copy of the signed checklist (including Statement of Compliance) before commencing service provision under Stage 3, which must be produced if requested from a relevant compliance officer. This may include providing an electronic copy.
- Visit the Respect Inc. website.
- Visit the Queensland Government website or subscribe to the Queensland Health newsletter for updates.
- Access the Safe Work Australia website for detailed information on safe working and cleaning practices.
- Access COVID-specific information about the responsibilities of employers and workers under the *Work Health and Safety Act 2011* (Queensland) at  
[https://www.worksafe.qld.gov.au/\\_data/assets/pdf\\_file/0005/191678/covid-19-overview-and-guide.pdf](https://www.worksafe.qld.gov.au/_data/assets/pdf_file/0005/191678/covid-19-overview-and-guide.pdf)



## Queensland Legal Brothels

Updated 01 September 2020

### What you need to do to safely re-open your business

#### 1. Check your business can re-open

- Check the Queensland Government's COVID-19 website at [www.covid19.qld.gov.au](http://www.covid19.qld.gov.au) to confirm you can re-open your business and whether any specific restrictions apply. A grace period of 14 days applies from the Plan approval date to allow QABA and Brothels time to implement all changes across all premises.
- If your business has been closed, check the condition of equipment and facilities are fully functioning, such as PPE, gas, electricity, toilets and hand-washing facilities.
- Ensure food and beverages stored at your business have not been contaminated or are now out of date.
- A COVID Safe training program is mandatory and must be completed by all staff working within this industry within two weeks of commencement of work within the brothel. The COVID Safe training for Beauty therapy, nail salons, tanning, tattoo parlours and spas (micro-credential) is the training most applicable to our industry. It can be accessed online through TAFE Queensland (<https://tafeqld.edu.au/covid-safe>), or from an approved industry organisation.

#### 2. Wellbeing of workers

- Direct staff to stay at home and self-isolate if they:
  - are unwell (or return home immediately if they become unwell)
  - have been in close contact with a known active case of COVID-19
  - have COVID-19 symptoms
  - have travelled overseas in the previous 14 days
  - have been to a declared COVID-19 hotspot in the previous 14 days. The list of hotspots is likely to change, so it is not necessary to display hotspot information on signage
- The list of current declared COVID-19 hotspots may be found at <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/hotspots-covid-19>
- Workers can be referred to 13HEALTH (telephone 13 43 25 84), a phone service available 24 hours a day, 7 days a week (cost of a local call) for all Queenslanders which is staffed by qualified health professionals. In an emergency always dial Triple Zero (000).
- Individuals are required to be tested for COVID-19 if they have any symptoms of acute respiratory disease (cough, sore throat, shortness of breath) or a fever or history of fever and must remain in isolation at home until they get the result and it is negative for COVID-19.

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/stay-informed/testing-and-fever-clinics>



- The employer must notify Workplace Health and Safety Queensland (phone 1300 362 128) of a confirmed or probable case of COVID-19 as diagnosed by a medical practitioner and arising out of the conduct of the business or undertaking:
  1. that requires the person to have immediate treatment as an in-patient in a hospital
  2. to which the carrying out of work is a significant contributing factor, including any infection that is reliably attributable to carrying out work that involves providing treatment or care to a person, or that involves contact with human blood or bodily substances.
- Consider safety risks and manage these according to the appropriate hierarchy of controls, i.e. elimination, substitute, isolation, administrative controls then personal protective equipment, where required.
- Implement measures to maximise the distancing between workers to the extent it is safe and practical and minimise the time that workers are in close contact.
- Modify processes behind the counter (including in break rooms) to limit workers having to be in close contact, as much as possible.
- Where possible assign workers to specific work rooms to minimise the need to go into other spaces and time breaks to ensure adequate physical distancing.
- Limit appointments to a maximum of two (2) individuals at any time, including worker(s).
- Consult with workers on COVID-19 measures in the workplace and provide workers with adequate information and education, including changes to work tasks and practices and appropriate cleaning and disinfection practices at work. Document any changed or new measures implemented.
- Put signs and posters up to remind workers and others of the risk of COVID-19.
- Where it is practical and safe to do so, review tasks and processes that usually require close interaction and identify ways to modify these to increase physical distancing between workers.
- Introduce work from home arrangements where workers are able to work from home, such as administrative work where no face to face contact is required.
- Postpone, cancel or use electronic communications such as video conferencing for non-essential face- to-face gatherings, meetings and training.

### 3. Physical distancing

- Place signs at entry points to instruct all clients, contractors or staff to not enter the premises if they:
  - are unwell
  - have been in close contact with a known active case of COVID-19
  - have COVID-19 symptoms
  - have travelled overseas in the previous 14 days
  - have been to a declared COVID-19 hotspot in the previous 14 days. The list of hotspots is likely to change, so it is not necessary to display hotspot information on signage.



The list of current declared COVID-19 hotspots may be found at

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/hotspots-covid-19>

- Conditions of entry signage should be displayed. The sign should state that businesses have the right to refuse service and must insist that anyone with these symptoms leaves the premises.
- If practicable set up separate exit and entry points to minimise contact.
- Implement and observe measures to restrict numbers within the premises:
  - Maximum capacity for restricted businesses is determined by the 4 square metre rule when following a COVID Safe Industry Plan.

To achieve the 4 square metre 'rule' you would calculate the area of the room (e.g length of room in metres x width of room in metres = area of room in square metres) and divide the area of the room by 4.

*For example, if you had a room that was 160 square metres in size, you should only allow up to 40 people in the room, to allow each person to have 4 square metres of space.*
  - Smaller premises below 200 square metres can have one person per 2 square metres up to 50 persons at a time.
- Ensure physical distancing by placing floor or wall markings or signs to identify 1.5 metres distance between persons for waiting areas or shared spaces.
- Consider using physical barriers where practical, such as plexiglass around reception counters.
- Space seating at least 1.5 metres apart.
- Limit the use of cash transactions by encouraging customers to use tap and go, direct deposit or other contactless payment options.
- Limit walk-in appointments and client interaction at the counter by promoting the use of online or phone bookings.

#### 4. Record keeping

- Contact tracing is critical. Contact information must be kept on any and all clients, workers, visitors and contractors who attend the premises. This includes:
  - each individual's full name
  - two alternate forms of contact, such as mobile phone number and email address (or residential address if email not available)
  - date and time of attendance/appointment –premises must have a record of the date and time of arrival of all individuals attending the premises
  - premises are also encouraged to provide a time of departure/estimated duration of appointment where possible, along with any other available information that may allow for more effective contact tracing
  - records indicating participants in each appointment should be retained and available if required for more effective contact tracing. Staff must be able to be reliably identified from the records provided.



- Premises can utilise electronic systems, POS (Point of Sale Systems), written registers or written personnel records of attendance as a means of collection however must ensure that collection and storage is privacy compliant and that any associated infection risks with the method of collection are mitigated (ie provision of clean pens).

For further information please see:

<https://www.covid19.qld.gov.au/government-actions/covid-safe-businesses/information-privacy>.

*For example, use of online or mobile applications, or an electronic or paper register maintained by staff.*

- *Where a mobile application is used to manage the collection of contact information that the premises:*
  1. *validates for itself that the application is able to provide contact information upon the request of public health officers. (Public health officers or emergency officers may require contact tracing information to be provided within an hour.)*
  2. *ensures that patrons use the application when entering the premises.*
- Whilst the method of collection of the required information may vary, businesses must ensure that contact tracing information is readily available and provided to public health officers within at least one an hour for inspection upon request. The information must be securely stored, not used for any other purpose, and destroyed after 56 days.
- Whilst the COVIDSafe app is not mandatory, it is strongly recommended every premises encourages its patrons to download the COVIDSafe app link:  
<https://www.health.gov.au/resources/apps-andtools/COVIDsafe-app>
  - The COVIDSafe app is not an alternative to collecting and retaining contact information.

## 5. General Hygiene, Cleaning and Infection Control

- Read the *Work health and safety during COVID-19; Guide to keeping your workplace safe, clean and healthy* [https://www.worksafe.qld.gov.au/\\_data/assets/pdf\\_file/0005/191678/covid-19-overview-and-guide.pdf](https://www.worksafe.qld.gov.au/_data/assets/pdf_file/0005/191678/covid-19-overview-and-guide.pdf) and implement applicable practices/strategies:
  - Refer to pages 2-3 for detailed information about communication, consultation, instruction, training and supervision of workers and their representatives
  - Refer to pages 4-9 for detailed information around protective measures that can be implemented in the workplace
  - Refer to page 10 for detailed information about managing psychosocial aspects of COVID (including patron aggression)
  - Refer to page 9 for detailed information regarding appropriate use of PPE, such as masks and gloves
  - Refer to pages 9-12 for guidance on managing COVID-19 symptoms in the workplace, including detailed information around what is required of employers and workers.
- Inform clients of expectations before they attend their appointment. This includes:
  - staying at home if they
    1. are unwell
    2. have been in close contact with a known active case of COVID-19



3. have COVID-19 symptoms
  4. have travelled overseas in the previous 14 days
  5. have been to a declared COVID-19 hotspot in the previous 14 days
- that they will need to provide their details for record keeping
  - washing their hands or using alcohol-based hand sanitiser upon arrival before entering reception areas
  - If a client arrives for an appointment and is unwell, they will not be permitted to stay. The client should be encouraged to return directly home, self-isolate and seek appropriate medical advice.
    - clients can be referred to 13HEALTH (telephone 13 43 25 84), a phone service available 24 hours a day, 7 days a week (cost of a local call) for all Queenslanders which is staffed by qualified health professionals. In an emergency always dial Triple Zero (000)
    - individuals should be tested for COVID-19 if they have any symptoms of acute respiratory disease (cough, sore throat, shortness of breath) or a fever or history of fever and must remain in isolation at home until they get the result and it is negative for COVID-19
- <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/stay-informed/testing-and-fever-clinics>
- Service Providers/Sex Workers must hold a current Sexual Health Certificate which confirms that they have been screened for any sexually transmissible infections.
  - Ensure clients and Sex Workers are provided with hand washing facilities or appropriate alcohol-based hand sanitisers. Alcohol-based hand sanitiser containing at least 60% ethanol or 70% isopropanol is recommended.
  - Instruct Sex Workers to practice good hygiene by frequently cleaning their hands.

Hand washing should take at least 20 to 30 seconds. Wash the whole of each hand, covering all areas with soap before washing with water.

If hand washing is not practical, alcohol-based hand sanitiser containing at least 60% ethanol or 70% isopropanol is recommended.
  - Where Sex Workers were previously required to use gloves to control for risks other than COVID-19 infection, they must continue to do so.
  - Ensure all PPE is single use only and is appropriately disposed of.
  - Reduce the sharing of equipment and tools, and remove books, magazines, pamphlets and iPads from waiting areas.
  - Do not offer communal refreshments or water stations.
  - Clean high traffic/frequently touched areas and surfaces at least hourly with detergent (including shared equipment and tools, computer keyboards, phones, Eftpos equipment, tables, counter tops, light switches, door knobs, toilets and sinks). These surfaces must be disinfected twice daily. Ensure that bins are emptied regularly.
  - Records should be kept of cleaning performed – for example, a simple cleaning schedule for each space (including working rooms) that lists the cleaning tasks required and when, and that can be marked with staff initials/time/date upon completion, could assist with both staff awareness and record-keeping.



### Work and Wet Spaces

- Implement strategies for safely and separately storing individuals' clothing and belongings during each appointment.
- Each client must shower before and after every appointment.
- Sex Workers must shower prior to commencing shift and after each booking.
- Equipment, work and wet spaces may be shared by individuals during an appointment but must be thoroughly cleaned and disinfected at the appointment's conclusion. Ensure sufficient time is kept between appointments to allow for appropriate disinfection of relevant spaces and equipment.
- Ensure that there are sufficient and readily available supplies of hand soap, paper towels and any other cleaning supplies required for wet and working spaces.
- Use impermeable mattress and pillow protectors (such as latex or hospital-grade plastic) which can be cleaned and disinfected after each appointment.
- Cover soft furnishings such sofas with removeable/washable covers where possible/practical. Any covers used must be replaced after each use. Any fabric fixtures that cannot be covered must be vacuumed twice per day and wiped over with a detergent-soaked cloth. In the case of deposition of biological staining steam cleaning must be undertaken. Staff and clients should be encouraged to avoid touching these surfaces where possible.
- Use of curtains and other window coverings must be restricted to staff only and should only be touched with freshly sanitised/washed or gloved hands.
- Used towels, bed linen and washable covers are laundered after every appointment using a chemical wash and or high temperature dryer.
- Ensure that all high traffic/frequency surfaces within the work-space (including side tables, bed heads and high-touch areas such as lights switches and drawer handles) are cleaned and disinfected after each appointment, with a thorough clean and disinfection performed twice daily.
- Ensure good hand hygiene is observed during and after cleaning or during the handling of soiled/used items (wear disposable gloves during or wash hands thoroughly at the completion of).
- Cleaning measures are to be consistent with Work Health and Safety during COVID-19: Guide to Keeping your workplace safe, clean and healthy  
[https://www.worksafe.qld.gov.au/\\_data/assets/pdf\\_file/0005/191678/covid-19-overview-and-guide.pdf](https://www.worksafe.qld.gov.au/_data/assets/pdf_file/0005/191678/covid-19-overview-and-guide.pdf)
- Premises with indoor spas must have regard to the maximum capacity of the room the pool/spa is located in and the maximum capacity of the vessel itself.
- Ensure that spas are kept fully maintained and cleaned in accordance with manufacturer recommendations. Ensure appropriate inspections are carried out on equipment for condition and confirm operation, and ensure chemicals are appropriately stocked to allow for additional start up usage and possible delays in delivery of stock.
- Ensure spa is sanitised and water quality is in accordance with QLD Health Water Quality Guidelines for public aquatic facilities - December 2019.
- Detailed cleaning advice can be accessed here - <https://www.safeworkaustralia.gov.au/covid-19-information-workplaces/industry-information/beauty-salons-and-day-spas/cleaning> and



<https://www.safeworkaustralia.gov.au/doc/how-clean-and-disinfect-your-workplace-covid-19>

## Staff Resting Spaces

- Only one person per 4 square metres in communal areas (e.g. kitchens, bathrooms, recreational spaces) at any one time.
- Communal facilities are to be kept tidy, clean and hygienic.
- Having regard to the one person per 4 square metre rule, communal staff resting spaces should be established such that an individual resting space is allocated to each worker for the duration of their shift/time on premises. Strategies should be implemented to safely and separately store individuals' belongings, and fresh bed linen/soft furnishing covers should be used between individuals.
- After use of a communal area, all utensils and surfaces will be appropriately cleaned, and any used soft furnishing covers or bed linen will be replaced/appropriately laundered prior to use by another individual. Frequently touched surfaces, such as kitchens, bathrooms, door handles and light switches, will be thoroughly cleaned at least hourly, and disinfected twice daily. Records of cleaning activities should be maintained.
- Only one person per 4 square metres in communal areas (e.g. kitchens, bathrooms, recreational spaces) at any one time.
- Workers who become ill with respiratory symptoms and do not have a private residence to return to will need to be isolated on site, provided meals and private bathroom facilities, and supported in accessing medical assistance at least until a clinical decision is made by the Local Public Health Unit as to where the ill person should be managed with consideration of reducing risk of geographical spread. Should you be unable to adequately isolate a worker you should immediately call 13HEALTH (13 43 25 84) for advice.
- Workers should be made specifically aware of access to 13HEALTH (13 43 25 84) for advice should it be required.

## 6. Review and monitor

- This checklist is a key part of your Workplace Health and Safety Plan to manage COVID-19, as outlined on the WorkSafe website.
- Regularly review your systems of work to ensure they are consistent with current directions and advice provided by health authorities.
- Publicly display this signed checklist as evidence that you are a COVID Safe business.
- Ensure you have a copy of this signed checklist which must be produced if requested from a relevant compliance/enforcement officer. This may include providing an electronic copy.
- Keep up to date and find additional guidance at [www.covid19.qld.gov.au](http://www.covid19.qld.gov.au) & [www.worksafe.qld.gov.au](http://www.worksafe.qld.gov.au)
- Employees with a general work-related complaint can call WHS Queensland on 1300 362 128.
- Business owners that would like to better understand their WHS duties regarding COVID-19 can call 1300 005 018 or their union or their industry association.
- Clients who have concerns about whether a business is complying with this checklist can call 134 COVID (13 42 68).



## 7. Deliveries, contractors and visitors attending the premises

- Refer to Safe Work Australia for detailed guidance on COVID-safe management of deliveries, and presence of contractors and visitors to premises (offices, garages, training facilities) <https://www.safeworkaustralia.gov.au/covid-19-information-workplaces/industry-information/general-industry-information/physical?tab=tab-toc-employer>
- Minimise the number of workers attending to deliveries and contractors as much as possible.
- Delivery drivers and other contractors who need to attend the workplace, to provide maintenance or repair services or perform other essential activities, should be given clear instructions of your requirements while they are on site.
- Ensure handwashing facilities, or if not possible, alcohol-based hand sanitiser, is readily available for workers after physically handling deliveries.
- Direct visiting delivery drivers and contractors to remain in vehicles and use contactless methods such as mobile phones to communicate with your workers wherever possible.
- Ask visiting delivery drivers and contractors to use alcohol-based hand sanitiser before handling products being delivered.
- Use, and ask delivery drivers and contractors to use, electronic paperwork where possible, to minimise physical interaction. Where possible, set up alternatives to requiring signatures. For instance, see whether a confirmation email or a photo of the loaded or unloaded goods can be accepted as proof of delivery or collection (as applicable). If a pen or other utensil is required for signature you can ask that the pen or utensil is cleaned before use. For pens, you may wish to use your own.



## COVID Safe Checklist: Sole operator sex workers

### Sole operator sex workers

Updated 01 September 2020

#### What you need to do to safely re-open your business

##### 1. Preparation for returning to work

- Before returning to work, read through this plan. A grace period of 14 days applies from the Plan approval date to allow Respect Inc and sex workers time to implement all changes.
- A COVID Safe training program is mandatory and must be undertaken within two weeks of commencing work. The COVID Safe training for Beauty therapy, nail salons, tanning, tattoo parlours and spas (micro-credential) is the training most applicable to our industry. It can be accessed online through TAFE Queensland (<https://tafeqld.edu.au/covid-safe>), or from an approved industry organisation.
- Check the Queensland Government's COVID-19 website at [www.covid19.qld.gov.au](http://www.covid19.qld.gov.au) to confirm you can re-open your business and whether any specific restrictions apply.

##### 2. General COVID-19 protection measures

- Practice physical distancing by maintaining 1.5m physical distancing in all social situations and public spaces.
- Avoid touching your face.
- Cover your mouth and nose when coughing or sneezing.
- Maintain excellent hand hygiene.
- Shower before and after each appointment.

##### 3. Do not work if you:

- have travelled overseas in the previous 14 days
- have been to a declared COVID-19 hotspot in the previous 14 days:
  - The list of current declared COVID-19 hotspots may be found at <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/hotspots-covid-19>
- have tested positive for COVID-19 in the last two weeks or have been advised to self-isolate while awaiting a COVID-19 result
- have been in close contact with a known active case of COVID-19
- are unwell, or have COVID-19 symptoms:
  - fever, cough, sore throat, shortness of breath, runny nose, headache, fatigue, sore muscles or joints, or loss of taste.
- If you are experiencing COVID-19 symptoms seek testing immediately  
<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/stay-informed/testing-and-fever-clinics>



- If you have had a COVID-19 test and you are waiting for results you need to self-isolate and not work until your test result comes back negative
- If your test result comes back positive you are required to self-isolate and not work. You will be contacted by the local Public Health Unit for follow up
- Health advice can be sought through 13HEALTH (telephone 13 43 25 84), a phone service available 24 hours a day, 7 days a week (cost of a local call) for all Queenslanders which is staffed by qualified health professionals. In an emergency always dial Triple Zero (000).

#### 4. Precautions in sex work workplaces

- Appointments by pre-booking only (phone, text or online options).
- Limit appointments to a maximum of one (1) client at any time. PPE including condoms to be used for all services.
- Limit the use of cash transactions by encouraging customers to pay in advance, via direct deposit or other contactless payment options.

#### 5. Client screening

- Undertake COVID-19 prevention screening prior to the booking. Ask your client verbally, on email or sms:
  - Have you had any COVID-19 symptoms in the last two weeks: fever, cough, sore throat, shortness of breath, runny nose, headache, fatigue, sore muscles or joints, or loss of taste?
  - Have you tested positive for COVID-19?
  - In the last two weeks have you been in contact with anyone who has had a positive COVID-19 test?
  - Have you been advised to self-isolate while awaiting a COVID-19 result?
  - Have you travelled overseas or interstate in the last two weeks? Have you travelled to or been in contact with any declared COVID-19 hotspot locations or any confirmed or suspected COVID-19 cases?
- If they respond yes to any of these questions advise the client that they cannot attend the booking.
- If a client arrives for a booking and they are unwell ask them to leave and recommend that they seek medical advice.

#### 6. Record-keeping

- Contact tracing is critical. Contact information must be kept on any and all clients, workers, visitors and contractors who attend the premises for a period of at least 56 days. This includes:
  - each individual's full name.
  - two alternate forms of contact, such as mobile phone number and email address.
  - Date, time and duration of attendance/booking.
- Ensure records are used only for the purposes of tracing COVID-19 infections and are captured and stored confidentially and securely. Ensure that these records can be readily accessed (within 1 hour) should they be requested by a Public Health Officer.



- In the case of either you or a client of yours receiving a positive test result for COVID-19 you may be required to provide details to Queensland Health contact tracing staff/public health officers. Their role is to ensure anyone who has been in contact with someone with COVID-19 is contacted. This is a standard procedure applied to anyone with COVID-19 and is a standard public health approach in Australia. It is the same process as contact tracing for notifiable STIs (HIV, syphilis etc).

## 7. Hygiene and Cleaning

- Practice good hygiene by frequently showering and cleaning hands with soap and water. Follow the COVID-19 recommended hand washing technique.  
Hand washing should be undertaken for at least 20 seconds. Wash the whole of each hand, covering all areas with soap before washing with water. If hand washing is not practical, alcohol-based hand sanitiser containing at least 60% ethanol or 70% iso-propanol is recommended.
- Clients are required to shower and wash hands with soap on arrival and departure. Bathroom to be equipped with soap and a fresh towel for each client.
- Instruct the client to leave used towels and all personal belongings in the bathroom.
- Used bed linen and towels to be bagged or hot washed with detergent at the end of the booking and then thoroughly dried. Using gloves is recommended when handling towels or linen for washing, to limit contact of dirty linen. Dispose of gloves appropriately. This poster is a helpful reminder of correct removal of gloves <https://www.cdc.gov/vhf/ebola/pdf/poster-how-to-remove-gloves.pdf>
- All PPE waste from the booking should be handled using usual PPE safety precautions, bagged and put immediately into a bin for disposal.
- All toys must be covered with condoms during use and cleaned and disinfected thoroughly after the booking.
- Clean and disinfect all hard surfaces before and after each booking (e.g. bedside tables, counter tops and sinks, places where towels and clothes have been placed by client, showers, door knobs). Work areas to be aired out, opening windows and doors.
- All reasonable attempts to be taken to provide adequate ventilation at all times.

## 8. Review and Monitor

- Review your systems of work to ensure they are consistent with current directions and advice provided by health authorities.
- Respect Inc can provide sex workers with support, advice, resources and supplies.
- Ensure you have a copy of this signed checklist which must be produced if requested from a relevant compliance/enforcement officer. This may include providing an electronic copy.
- Keep up to date and find additional guidance at [www.covid19.qld.gov.au](http://www.covid19.qld.gov.au) & [www.worksafe.qld.gov.au](http://www.worksafe.qld.gov.au)

## 9. Travel/Touring Workers

- Keep up to date on Queensland travel restrictions at this website <https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19/current-status/public-health-directions>.